How Can I Upgrade or Downgrade My Service? *

We're thrilled to let you know that upgrading or downgrading your service is a breeze through your client area!

To get started, simply log in to your client area and head to the Services section. From there, click on the "Manage" button next to the service you'd like to modify.

Select the "Change Package" button to choose your desired upgrade or downgrade. You can also adjust your billing cycle to better suit your needs.

When you're ready, hit the "Review" button to see a pro-rated calculation of how much you'll need to pay. If you're satisfied with the changes, click "Save," and we'll request payment if needed.

Don't worry if you change your mind and there's a payment pending. After 72 hours, your request will be automatically canceled.

Please note that currently, we are unable to automatically reduce the storage for KVM Servers (for instance, VPS, VDS, or Virtual Servers). In case you need to downgrade the storage, you will have to buy a new server, transfer your data, and then cancel the old one. Furthermore, please be aware that upgrading or downgrading might not be feasible for all services, such as dedicated servers.

We're always here to help! If you need further assistance, don't hesitate to reach out to our team. We'll do everything we can to assist you.