Where Can I Find My Backups? *

The location of your backups depends on the service you've purchased.

Reseller or Web Hosting Service with DirectAdmin (with JetBackup plugin)

If your web hosting service utilizes the JetBackup plugin, you can find your backups by following these steps:

- Log into DirectAdmin for the corresponding web hosting account.
- Locate the JetBackup section on the main dashboard or navigate to it through the menu.
- Click on "JetBackup" to access the backup management interface.
- Here, you can view, download, or restore your backups, depending on the options available with your service.

Please note that if you don't see any backups available, it's likely because your account is less than 24 hours old.

For manual backups created through DirectAdmin, you can find them in the "backups" folder located at the root of your web hosting account.

If you need any additional help or if you have questions, don't hesitate to let us know. Our support team is always here to assist you.

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