

# Understanding Our Network and Policies Regarding DDoS Attacks \*

We take the issue of distributed denial of service (DDoS) attacks very seriously. It is not permissible to use our network to perform such attacks. If we discover that our network is being used unlawfully to conduct DDoS attacks, we will suspend the offending service immediately, either temporarily or permanently, depending on the situation.

We understand that you may have concerns about your privacy. Rest assured, we respect your privacy and do not monitor or control the traffic passing through our network connection. If we receive a complaint or notice unusual activity on our network, we will promptly investigate further to protect our network and other users.

In the unlikely event of a permanent suspension, we will assist you in retrieving your data. For more information, [please visit this page](#) to learn how the process works in case your service is suspended due to unlawful conduct.

We hope this clarifies any confusion and helps you feel more comfortable using our network. Thank you for considering our services, and please don't hesitate to contact us if you have any further questions.

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